

Residence Life Community Standards

AY 2026-2027

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Alcohol

- Residents under the age of 21 are prohibited from consuming or possessing alcohol.
 - Even if a student is of legal drinking age in their home country, no student under 21 may consume or possess alcohol on campus.
 - Perceived intoxication of a student may be evidence of possession or consumption of alcohol.
- Residents who are legally able to possess and consume alcohol in the state of Oregon may do so in the presence of underage roommates/suitemates so long as no observation of abusing this policy is documented.
 - It is the of-age roommate's responsibility to ensure their alcohol is secured against use by underage individuals.
 - Alcohol should be stored separately from communal resources in the unit so it is visually identifiable as only the of-age resident's property when possible.
- Furnishing, selling, or otherwise providing alcohol to underage students is strictly prohibited and will be referred to the Office of Student Conduct and Community Standards.

Rapid Consumption Devices and Group Drinking Activities

- Possession or use of rapid-consumption devices, including but not limited to funnels/beer bong, ice luges, etc. are prohibited.
 - Shot glasses are considered rapid consumption devices within the context of drinking activity.
- Drinking games, including but not limited to beer pong, flip cup, "Kings," etc. and other activities that center alcohol consumption as the goal or encourage consumption of alcohol are prohibited.
- Group drinking activities are prohibited.
 - In common spaces, 5 or more people where alcohol is being consumed is considered a group drinking activity.
 - In resident rooms, "group drinking" is considered double the occupancy plus one.
 - In a single, $(1 \times 2) + 1 = 3$; A double, $(2 \times 2) + 1 = 5$; a triple, $(3 \times 2) + 1 = 7$, etc.

Empty Containers and Alcohol Decor

- Empty containers may indicate evidence of consumption and/or possession.
- Empty containers, including boxes/cases, bottles/cans, or any item which is/was intended primarily or solely to contain alcohol will serve as evidence of alcohol possession.
 - Alcohol containers are disposed of and will not be available to return to the student post-confiscation.
- Items featuring alcohol branding may not be kept in the residence halls for practical use or decoration.

Animals

- Except as provided by [UO Policy 571-050-0025](#) and other applicable laws, animals are not allowed in University Housing property.
 - Residents may not permit guests to bring animals into the residence halls, even temporarily.
 - Exceptions to this policy include only pets as delineated here, approved support animals, and service animals as defined by the ADA.
- The resident handler of any pet, approved support animal, or service animal is solely financially and practically responsible for its proper care. Housing considers proper care to include:
 - Sufficient nutrition and hydration
 - Live food for approved animals is permitted
 - Access to an appropriate waste elimination location
 - Regular cleanup and timely disposal of said waste

- Maintenance of the area to ensure proper air quality and sanitation
 - Provision of sufficient enrichment and exercise opportunities as needed
 - Security of the animal to prevent injury to it or others
- Residents are responsible for maintaining the room in good condition regardless of an approved animal. Damage to the room from an animal may be billed to the resident handler.
- Animals may not be left in the residence halls over university break periods or during a resident's extended absence from campus without prior Housing-approved arrangements for alternative care.
 - Approved animals may not be moved to another Housing location for alternative care by another resident without Housing's advance written approval.

Pets

- Residents may keep only fish as pets under the following circumstances:
 - The containment vessel to accommodate the fish should not exceed one 10-gallon aquarium.
 - The fish must be always kept in the aquarium, except as necessary for proper maintenance of the aquarium.
 - Nothing from the aquarium should ever be placed in drains, sinks, showers, toilets, or any water fixture or common water source in the University's buildings.
 - The fish must be removed for any extended absence of the owner, including university break periods, in the absence of accommodations to care for the fish.
 - All accommodations for alternate care must be approved by Housing staff prior to leaving the hall. Fish may be disposed of if left behind.

Service Animals

- Residents with service animals (as defined by the Americans with Disabilities Act) should inform Housing staff prior to moving into the residence halls for their awareness.
 - Residents with service animals must be able to answer the following questions about their animal:
 - Is this a service animal?
 - What task is the animal trained to perform?
 - No service animal certification, registration, or visible identification of the animal as a service animal is required by law or by Housing policy.

Support Animals

- [UO Policy 571-050-0025](#) permits emotional support, therapy, and companion animals approved by the Accessible Education Center (AEC) to reside in University Housing.
 - It is the student's responsibility to contact the Accessible Education Center to request approval for a support animal and to follow up as needed until the process is complete.
 - The AEC is the university's designated office to authorize student accommodations for emotional support, therapy, and companion animals. No supporting documentation or evidence should be presented to Housing directly as proof of an animal's necessity. Housing makes no accommodation determinations and is unable to approve animals outside of AEC's standard process.
 - Following approval by the AEC, Housing requires submission of supplementary information and resident's signed agreement to the Housing Contract Addendum.
- No emotional support, therapy, or companion animal may be brought into the residence halls prior to receiving full approval from the AEC and University Housing.

- Residents with approved support animals must adhere to all requirements set forth in the Housing Contract Addendum and in the Community Standards & Expectations.

Unapproved Animals

- If an unapproved animal is discovered in the residence halls, including an animal for which an approval process is underway, the student must remove the animal from Housing property immediately (within 24 hours) and may not return the animal to Housing property until/unless approved to do so.
 - Failure to comply may result in immediate termination of the housing contract and eviction from the residence halls.
 - University Housing is not responsible for costs or liability associated with removal of unapproved animals from the residence halls.

Cannabis

- The University of Oregon complies with federal laws regarding possession and consumption of cannabis and cannabis products regardless of any state's legalization of recreational or medical use and possession.
- CBD products containing less than or equal to 0.3% THC (not to exceed 0.5 mg total) are permitted in University Housing.
- Use or possession of cannabis in any form is strictly prohibited on University of Oregon property regardless of age or medical cardholder status.
- Use or possession of cannabis paraphernalia is prohibited.
 - Cannabis paraphernalia includes, but is not limited to bongs, pipes, vaporizers, and any other devices intended to facilitate the consumption of cannabis.
 - All cannabis paraphernalia will be confiscated and not returned regardless of its legality to possess in the state of Oregon.
- Residents found with cannabis in quantities suggesting distribution may also be referred to the Office of Student Conduct and Community Standards and/or to the University of Oregon Police Department.

Complicity

- All residents agree to comply with the University Student Conduct Code, all applicable state and federal laws and municipal ordinances, and the University Housing Community Standards & Expectations to support a safe environment conducive to sleep, study, and socializing.
- It is all residents' responsibility to hold themselves and each other accountable to the Housing Contract and Community Standards & Expectations.
- Any resident found to be knowledgeable of violations of the law, the University Code of Conduct, the Housing Contract, or Community Standards prior to, during, or following a violation may be considered complicit in said violation unless the resident does any of the following:
 - Intervenes to dissuade the policy violator from continuing to violate policy
 - Reports the policy violation to Housing staff prior to its documentation
 - Demonstrates intent to remove themselves from the situation violating policy
- Being in the presence of others violating policy (e.g. consuming prohibited substances, vandalizing, misappropriating furniture, bringing in an unauthorized animal) without pursuing one of the above three actions indicates tacit acceptance of the misconduct and may result in complicity violations and sanctions.
- Failure to provide information when reasonably requested by University staff about a violation under investigation may result in complicity charges.

Confiscation Procedures & Return of Prohibited Items

- By living in University Housing and signing the Housing Contract, residents agree to not possess, store, or use prohibited items on Housing property, including bringing said items into the residence halls. Some items are permitted in certain appropriate spaces but may not be stored or used in the resident's room.
 - Residents who have prohibited items shipped to their address for delivery at a Housing Service Center may have the item confiscated and not delivered to the resident.
- When prohibited items are observed or reported to be in a resident's unit, including during routine Health & Safety Inspections, University staff will request access to enter the unit for the purposes of documenting the evidence and confiscating any prohibited items. Evidence obtained during these processes may be used in the Residence Life Resolution Process or referred to Student Conduct and Community Standards or UOPD.
 - Many prohibited items carry a fee with them at documentation. Review the common fees on the [MyHousing](#) Resources page for up-to-date minimums.
 - Residents who deny staff access to the unit, withhold prohibited items or otherwise obstruct attempted documentation and confiscation procedures, or mistreat staff in the course of their duty to uphold the Housing Contract and Community Standards & Expectations may be subject to escalated sanctions up to and including eviction from the residence halls.
- At the point of documentation or inspection, prohibited items may be removed from the resident's room under Housing's confiscation procedures and stored safely pending destruction, donation, or return to the student if allowable.
 - Items which are legal for the student to possess in the state of Oregon and which are not used to consume substances may be returnable to the student after confiscation.
 - It is the resident's responsibility to arrange the pickup of a confiscated item prior to the end of the academic year, at which point all items are considered abandoned property and become the property of the University.
 - If students would like to retrieve items prior to Spring Closing or at the end of any term, they can speak with the Community Director of that hall and arrange pick-up of their items after the initial removal.
 - Retrieved confiscated items must be stored in an off-campus location and may not be returned to any residence hall room.
 - Substances illegal or prohibited for students to possess, along with any paraphernalia related to the consumption of that substance, will be confiscated and/or disposed of when documented. Substances and their paraphernalia will not be returned to students regardless of age or cardholder status, nor will they be released to a designee to be taken off-campus.
- University Housing Staff will work with UOPD to safely and properly remove weapons, ammunition, or explosives deemed to be a threat to the safety and wellbeing of the residential community.

Drugs

- Illegal use, possession, or furnishing of any controlled substance or drug paraphernalia is prohibited.
 - Drug paraphernalia includes, but is not limited to bongs, pipes, vaporizers, dabs, oils, and other devices intended to be used to facilitate the consumption of illegal drugs.
- Possession or use of any compressed gas, such as nitrous oxide ("laughing gas"), helium, or any aerosolized inhalant/propellant is prohibited.
 - Prescription drugs used as directed are permitted.

Electronics, Appliances, & Safe Usage

- All allowable personal use electrical devices are required to be compatible with 110 volts 60 cycle voltage and be UL approved and used per manufacturer's instructions
- Appliances and electronics must be properly maintained and used in the correct manner. The only items that may be used as hubs or extensions for elections are approved circuited power strips.
 - Power strips must follow the guidelines for features and responsible use.
 - Required features:
 - Built-in overcurrent protection
 - Polarized/grounded
 - Listed/labeled appropriately by manufacturer
 - Have a circuit breaker and reset button
 - Responsible Use:
 - Must be connected directly and exclusively to a permanently installed receptacle (wall outlet)
 - No extension cords, splitters, or multi-plug adapters may be used
 - Items may be plugged into only a wall outlet or approved circuited power strip.
 - Daisy chaining lights is not permitted.
 - Items possessing an electrical outlet are not permitted.
 - Items with low-voltage USB ports (such as a lamp with a USB-C port) **are** permitted.
- Any item which may present fire safety, environmental, or electrical risk to the building and inhabitants is prohibited. The list below is not inclusive and items which are not listed below may still be prohibited.
 - Air conditioning units, humidifiers (including oil diffusers that use heat and/or water), and space heaters
 - Each room may have one (1) air purifier with room coverage of no more than 350 sq ft.
 - Any appliances with heating coils, open heat sources, electrical outlets (including bed risers), or no thermostat control
 - Electronic transportation devices, including bicycles, skateboards, self-balancing boards, scooters, and other similar equipment
 - E-transportation devices are prohibited from being used, stored, or charged on University Housing property unless otherwise noted.
 - E-transportation devices carry a \$1500 minimum fine upon documentation.
 - Electric blankets; heating pads without automatic shut-off
 - Halogen lamps, lava lamps, or any other items which emit significant heat with sustained use
 - Items under recall by the manufacturer, UL and/or other government agencies (e.g., hover boards, Samsung Galaxy Note 7)
 - Personal wireless routers, wireless printers, or 3D printers
- Most kitchen appliances are prohibited. Residents may reach out to their Community Director to inquire about storage of appliances residents wish to use in community kitchens. Common prohibited appliances include:
 - Ice makers and espresso machines
 - Toaster ovens, toasters, griddles, waffle irons, or electro cooking grills
 - Camping stoves, all-in-one breakfast makers, hot plates, induction stoves, or any other cooktop
 - Food processors, juicers, or stand mixers

- Rice cookers, slow cookers, or pressure cookers
- Microwave ovens (except in lounges as provided by Housing)
- Refrigerators larger than 4.6 cubic feet
- BBQ grills and smokers
- Permitted kitchen appliances must be UL-listed or labeled and used in accordance with the listing or labeling instructions from the manufacturer. These include:
 - Electrical coffee makers/tea kettles with an automatic shut-off AND thermostat control
 - Small bullet blenders
 - See Yasui Hall Addendum for additional exceptions

Entry into Residence Halls & Rooms

- Unauthorized entry into or use of institutional facilities, including buildings and grounds, is prohibited. No one other than residents, their escorted guests, or University staff on University business may enter the residential areas of a residence hall.
- Entry or attempted entry into access-restricted areas, such as roofs or basements, is strictly prohibited. Residents may not scale/climb the sides of buildings. Use of outside ledges or balconies of buildings is prohibited.
- The presence in a residence hall of any person not authorized by University Housing constitutes trespass. Those trespassing may be removed from the residence halls and arrested under the ordinances of the City of Eugene and are also subject to discipline under the university's Student Conduct Code.
- Authorized personnel may enter a resident's room and bathroom for purposes of maintenance, routine inspections, cleaning, or in response to emergencies.
 - Bathroom facilities may not be used while being serviced by custodial and maintenance staff.
 - Residence Life will provide, when possible, 24-48 hours' notice in advance of entry into a student's room for a routine purpose. No notice will be provided for medical, safety, or maintenance emergencies.
- Residents have the right to deny staff entry to the unit, excepting emergencies. Such denials will be documented and may be considered in the Residence Life Resolution Process when assessing sanctions for violations of the Housing Contract and Community Standards & Expectations.
- Regardless of the reason for entering rooms, staff are obliged to document observed violations of the Housing Contract and Community Standards & Expectations. This may result in confiscation, fines, and charges through either the Residence Life Resolution Process or Student Conduct and Community Standards.

Facilities & Common Area Use

- Residence hall equipment, supplies, and furnishings must remain in their designated area and must not be dismantled, even if not in use. Charges will be assessed for misuse, removal, damage, and/or theft.
- All residence hall facilities, both personal and communal, should be respected and used in the intended manner.
- Residents should use windows safely and comply with all University Housing policies:
 - Nothing is to be placed, stored, or exhibited on the outside ledges of the buildings.
 - Removing or altering screens or window limiters is prohibited.
 - Windows are to remain in their tracks. It is prohibited to sit on windowsills or extend any part of the body outside the windowsills.

- Nothing is to be thrown, dropped, or spilled from the roofs, ledges, or windows. Nothing is to be thrown at windows or through doorways.
- Residents may use community bathroom facilities that correspond with their gender identity, including same gender, all-gender, or multi-gender bathroom facilities.
 - Each shower or toilet stall cannot be occupied by more than one person at a time, unless medically necessary.
 - Residents are responsible for the cleaning of in-room bathrooms; there may be regular inspections to ensure that bathrooms are cleaned and maintained properly.
- Lounges are public spaces intended for socializing and studying by residents in the community.
 - No activity that would be prohibited in public spaces should occur there, including solo or partnered sexual activity.
 - Sleeping in the lounges and common areas is prohibited.
 - Reservation of lounges is prohibited to outside groups.
- After a period of investigation to find responsible individuals, communities (hall, floor, wing, or building) may be held responsible for damages to communal facilities caused by unidentified individuals.

Fire Safety

- Residents are required to evacuate in response to fire alarms, including fire drills, unless explicitly told otherwise by professional staff.
 - Fire drills are held termly to ensure that residents are aware of the alarm and the emergency building evacuation plan. The building evacuation plan for each building is posted on every floor and should be reviewed by each person. Every alarm signal must be treated as an emergency, and everyone must evacuate the building immediately.
 - In the event that evacuation is unnecessary, notices will be posted on the entry doors to each residence hall at least 24 hours prior to testing or repair.
- University Housing may impose Fire Safety fines, restitution, and/or immediate removal for any of the following:
 - Smoking, vaping, or using smoke-producing items in or on Housing property
 - Failure to evacuate during active fire alarms
 - Activating false alarms in residence halls
 - Propping open fire doors or creating a fire hazard
 - Malicious burning or intentionally setting a fire
 - Tampering with, disabling, or destroying any fire service features, fire protection systems, or fire equipment (fire extinguishers, plastic ties securing valves, fire alarm pull stations, smoke detectors, fire hose connections, sprinkler heads, sprinkler pipes, hoses, connections, valves, emergency exit signs, etc.)
 - Any interaction with fire equipment not under reasonable use to suppress a fire is considered tampering. This includes removing fire extinguishers from their cases and covering smoke detectors.
- Fire Safety fine minimums are posted on the Resources page and range from \$50 to \$1500.
 - Fire marshals may advise increases over the minimum fine based on aggravating factors.

- Repeat violations will increase fines by \$50 each subsequent offense (e.g. first violation smoking in a courtyard would be \$50 minimum, then next time \$100 minimum, and so on) subject to additional progressive disciplinary measures.
- Residents must be able to see from door-to-window and wall-to-wall to prevent fire and other health hazards.
 - Residents should take care not to over-furnish the room so as to obstruct free movement and fire egress pathways.
 - Bed skirts may not obscure door-to-window or wall-to-wall visibility. Fabric must be made of flame-resistant or non-flammable materials. Bed skirts should not be used on beds lofted above captain's height.
 - Residents must be able to exit the room safely and quickly in an evacuation.
- Items that jeopardize the safety of residents due to being a fire hazard are prohibited and will incur a fine if documented. This includes, but is not limited to:
 - Any item on or alteration of ceiling lights and lamps of any type including but not limited to fabric, hats, towels, and clothing
 - Any item hanging over sprinkler pipes or sprinklers, hanging from or draped across the ceiling, or which blocks the natural exit pathway
 - Any lightweight combustible item(s) within six inches of room heaters
 - Burning of incense, sage, or any object within the buildings, or evidence of these items anywhere outside of designated spaces
 - Candles of any type (with or without a wick, including candle warmers), matches, or burning any materials, including evidence of candles, matches, or burning
 - E-scooters, e-bikes, or any electronic/motorized transportation devices containing a lithium-ion battery
 - Excessive amounts of combustible materials on exterior room doors or room walls (no more than 20% should be covered)
 - Fuel-powered motor vehicles or associated parts
 - Furniture or décor without flame resistant upholstery (requires original documentation)
 - Lighters, torches, or fuel
 - Liquefied petroleum gases; compressed and/or flammable gases or liquids, except for personal care products with use per manufacturer's instruction
 - Smoke-producing items, including, but not limited to smoke machines, smoke bombs, chemical de-foggers, fog machines, signal smoke makers (flares), dry ice smoke or fog, smoking paraphernalia or materials, and electronic cigarettes/vapes

Guests

- Guests are defined as any individuals who are not contracted residents of the specific room or building in question.
 - Any person a resident lets into an access-restricted area is considered their guest; a resident takes responsibility for the guest upon granting entry to the access-restricted area.
 - Residents are responsible for their guests' conduct while on Housing property, in immediately adjacent areas, or at residence hall sponsored or supervised activities.
 - Non-overnight guests do not need to be registered.
- Overnight Guests are defined as guests in a resident room past the start of or during quiet hours (Sunday–Thursday, 11:00 pm – 9:00 am and Friday/Saturday, midnight – 9:00 am).

- Residents must register any overnight guests using the Guest Registration form at least 24 hours prior to their arrival.
- All roommates need to approve of each overnight guest in advance and may withdraw approval for said guest at any time.
 - A resident's desire to have an overnight guest never supersedes a roommate's desire to not have a guest in their room.
- Overnight guest visits are limited to six (6) nights total per term and no more than three (3) consecutive nights.
- Overnight guests are not permitted during Move-In and Move-Out weeks, over breaks, or during Week 10 or Finals Week.
- Residents who plan to host an overnight guest under the age of 18 must schedule a meeting to discuss the visit with their Community Director in advance.
- Guests may be asked to leave at any point for any reason during their stay by roommates and/or university staff.
- Residents may not host anyone who is known to be trespassed, unwelcome, or unapproved to be in the residence halls.
- Hosting overnight guests is a privilege that may be revoked by University Housing under the following circumstances:
 - University Housing reserves the right to deny access to any guest whose behavior is deemed inappropriate.
 - University Housing reserves the right to deny guest privileges to contracted residents where the presence of guests causes inordinate attention from university personnel or as a sanction resulting from the Residence Life Resolution Process.
- While guests are on Housing property, the following policies apply:
 - Residents must accompany guests at all times, may not allow guests to borrow or use resident keys, fobs, or ID cards, and will be held responsible for any damage or misconduct by guests.
 - Guests must abide by all University Housing policies and carry a photo ID with them. Misconduct by guests will be the responsibility of the host resident.
 - Guests may use bathroom facilities that correspond with their gender identity, including same gender, all gender, or multi-gender bathroom facilities.
 - When the bathroom corresponding to the guest's gender is not in their host's wing, the room owner should escort the guest to the wing with the desired facilities and remain in the hallway to escort the guest back to the host resident's room.

Health & Safety

- University Housing is committed to creating a residential experience that contributes to the health and wellbeing of all residents. Should a resident become ill with a presumptive or confirmed communicable disease that poses a potential health risk to the community, University Housing staff will work with University Health Services staff to identify and offer appropriate resources.
- Willful or negligent exposure of others to biological substances where they should not be, as well as failure to maintain reasonable hygiene standards, is prohibited.
 - Biological substances such as urine, feces, vomit, semen, or blood should not be improperly disposed of, stored, placed, or left where others may encounter it.

- Residents are required to comply with any mandatory health and safety rules in executive orders, policies, procedures, and guidelines established by University Housing, the University of Oregon, Lane County Public Health, and the State of Oregon.
- Behavior that endangers your health, safety or welfare or the health, safety or welfare of other residents or campus community members, whether on or off campus is prohibited.

Housing Service Centers

The Housing Service Centers are designated resource hubs available to all residents for day-to-day residence hall needs. The following services are provided:

- **Mail and/or Package Services:** Current residents may retrieve mail and packages from HSCs or the Package Lockers in New Residence Hall and Global Scholars Hall.
- **Access Assistance:** Temporary access cards are available for residents who are locked out or require short-term access. HSCs can also assist with some access issues.
- **General Support:** Staff are available to assist with common residential inquiries, support needs, and direct residents to the appropriate resource or office.

Residents are encouraged to visit their designated Housing Service Center for assistance with any of the above services. All interactions between residents and HSC staff are subject to the University Housing Contract and Community Standards & Expectations.

Overall HSC Policies

All current residents are provided access to mail and/or package lockers for distribution of U.S. mail, campus mail and residence hall announcements. Mail and/or packages are delivered to Housing Service Centers daily, except for national holidays and university holidays. Housing Service Centers will mainly accept mail and/or packages delivered by the U.S. Postal Service, a commercial shipping company, or University of Oregon staff.

All mail and/or packages are only held for 24 hours at a time. Residents are required to monitor their communication channels (@uoregon.edu email, Smiota App) and pick up mail and/or packages in a timely manner. All mail and/or packages will be returned to sender after 24 hours of receipt and notification of pickup to residents.

Residents may request extensions on this pickup window or designate a proxy to pick up the items. These requests will be sent via email to the applicable HSC and must include the following:

- Your full name and UO ID number (95#)
- Tracking information
- Timeline for pickup
- Proxy information (if applicable)
 - If including a proxy for pickup, please copy that proxy on the email.
 - Proxies must provide a photo ID that matches the information shared in the email to pick up a package on a resident's behalf.

The HSC staff have the right to decline certain requests if it impedes capacity to receive additional mail and/or packages.

HSC Move-In, Move-Out, and Break Mail and/or Package Policies

Mail and/or packages should be sent to the resident after the resident has checked into their Residence Hall space for that academic year. Mail and/or packages may not be sent prior to the residents check-in.

During both Winter Break and Spring Break, the HSCs will receive and hold mail and/or packages for all current residents continuing to the next term. Upon the start of the following term, the mail and/or packages will be logged, and residents will be notified of availability for pickup. All mail and/or packages received over both Winter Break and Spring Break will be held by the HSC until the following Wednesday by 10:00 a.m. after the break has concluded. If residents need an extension past that Wednesday at 10:00 a.m., they must email the HSC requesting a hold. Starting at 10:00 a.m. the following Wednesday of each break, staff will begin processing returns for any overdue packages and/or mail.

Once a resident has moved out all mail and/or packages sent to the HSCs will be returned to sender. HSCs will not hold mail and/or packages for history residents. Residents are encouraged to update their address information for future mail and/or packages and to stop sending mail and/or packages to HSCs by Finals Week of Spring Term each academic year.

HSC Outgoing Mail and/or Package Policies

Residents may not send outgoing mail and/or packages through the Housing Service Centers. HSCs are not approved vendors or shippers to handle outgoing mail and/or packages. To see approved locations for sending out mail, see the links listed below. If a resident puts mail in an HSC drop box to send out items like letter mail, that letter mail and/or package will be issued to the resident to pick up from our HSC and send out through some of the locally approved channels below:

- [USPS](#)
- [UPS](#)
- [FedEx](#)
- [Eugene Mailbox](#)

HSC Prohibited Mail and/or Package Policies

If prohibited items are delivered to the halls, the item will be confiscated by the Community Director (CD) of the applicable residence hall for that resident, and that CD will host a meeting to review the prohibited item and work with the resident on relocating the item. Prohibited items can be returned to the resident upon checkout depending on the item.

Items specifically prohibited to ship HSCs include but are not limited to:

- Excessively large packages like couches, furniture, mini fridges etc.
 - Please limit these deliveries as our HSCs have limited space to store these items.
 - Residents can work with carriers to pick up these items at local shipping company locations.
 - If a resident plans on sending a larger item like this to the HSCs, please email the applicable HSC to see if the item can be reasonably received and stored.
- Alcohol
- Electric Scooters/E-Bikes
- Non-prescription drugs/drug paraphernalia
- Items to operate a business or ambassador program

Additional Prohibited Items are found throughout the Community Standards & Expectations document.

HSC Access Policies

Residents may access only their assigned spaces and designated community spaces within the residence halls. HSCs will not give additional access to residents, add access to rooms residents do not occupy, or adjust access for resident preferences.

Residents may receive assistance from our HSCs on lockouts or lost access cards. After three lockouts, residents will be charged \$5.00 per additional lockout thereafter. Temporary access cards must be returned within 1-hour of issuance. If a resident loses a temporary access card, or does not return the temporary card by a designated deadline from HSC staff, they will be charged \$65.00.

Residents may not access temporary cards and give them to other residents or separate parties. Residents also may not have other parties pick up or return temporary cards on their behalf.

HSC Resources Policies

Each HSC has several resources available for checkout by the applicable resident. Current residents are the only entity allowed to check out resources and must present their Flock Card or photo ID to verify identity and to be issued the item. All resources unless otherwise specified by HSC staff must be returned to the HSC within 1-hour. If a resource is not returned or damaged, the resident that was issued the resource will be charged the replacement cost of that item.

Some resources available for checkout at the HSCs include but are not limited to:

- Hand Carts/Dollies
- Tools
- Sports Equipment
- Temporary Access Cards

Interpersonal Conflict

The University of Oregon promotes a culture of respect and inclusion, both in-person and in online spaces, that honors the rights, safety, dignity, and worth of every individual, and is essential for the community to flourish. Accordingly, University Housing prohibits behavior that is disruptive, harassing, threatening, or violent (as outlined in the University Student Conduct Code) in our residential communities and spaces.

- Residents may encounter conflict within roommate groups or hall communities and should uphold respectful communication practices throughout all conflict resolution processes.
 - Roommates must participate in a room discussion and complete a roommate agreement with all roommates at the start of each term (and whenever a new roommate joins) to discuss communication, room care, and expectations for each other.
 - Residents should make every effort to resolve minor interpersonal conflicts within the roommate group as soon as they occur rather than allowing them to build up. Residents are encouraged to request staff assistance if there is any impediment to open discussion of roommate conflicts or if the interpersonal conflicts escalate.
 - When conflicts arise, residents are encouraged to engage in open discussion of issues, assumptions, and habits that are creating or exacerbating the conflict. Community Assistants/Community Coordinators, Community Directors, Conduct and Care Coordinators, and other staff are available as resources for these conversations.

- Academic Residential Communities (ARCs) and Residential Communities (RCs) may have additional standards for residents residing in those communities and may at their discretion remove residents who violate these standards/expectations from their communities.

Keys & ID Cards

- Residents may not duplicate, loan, sell, or transfer a university key, fob, or access card to any person for any purpose.
- Most buildings are on card access, but in the event that residents are furnished physical keys or fobs, the following apply:
 - All residence hall keys and fobs remain the property of the University. Residents must report lost or stolen keys or fobs immediately to their Housing Service Center.
 - All assigned keys and fobs must be returned upon check-out or removal from the residence halls
 - Fees will be assessed to the resident's account for any unreturned keys or fobs. Re-keying charges will apply to residents who have lost their them.
- Residents who are locked out of their rooms may check out temporary keys at their Housing Service Centers. A resident can check out a temporary key, fob, or key card or be given access three times before a \$5.00 loan charge is assessed for each subsequent lockout.
- Residents who lose their flock card will need to purchase a replacement from the Card Office in the EMU and should do so as soon as possible to avoid accruing multiple loan charges.

Noise

Students have a right to sleep, study, and socialize in the residence halls. Doing so should never impede other residents' right to do the same. Therefore, disruptive or excessively loud noise is prohibited at all times.

- Staff may enter a resident's room (if the resident is not present) to eliminate disruptive noise, e.g. an alarm going off.

Courtesy Hours

- The right to sleep and study supersedes the right to make noise at any time of day. Students will respect Courtesy Hours 24/7 and respond to reasonable requests by others to quiet down.
 - If a resident has an issue with noise being made by a community member, they should reach out and communicate the request to quiet down directly to that community member. All residents are expected to be courteous and respect requests for reduced noise.
 - Residents who do not comply with reasonable requests to quiet down will be subject to conduct charges for courtesy hours violations.
- What constitutes "disruptive" noise is subjective, and living in a high-density residential community means residents may occasionally be exposed to more noise than they prefer or are accustomed to. Residents who repeatedly report disruptive noise during courtesy hours may need to discuss reasonable expectations for noise in the residence halls with a Housing staff member.
- Amplified noise beyond 100 decibels (such as through the use of an amp, speaker, microphone, or megaphone) is prohibited unless authorized by University Housing.
 - Any noise at or above 85 decibels is considered harmful. Consistent or ongoing noise at this level can cause hearing loss and damage. Minor amplification of sound such as through a small speaker is acceptable so long as it does not exceed stated limits or disrupt others.

Quiet Hours

- Residents observe mandatory Quiet Hours every night, Sunday through Thursday from 11:00 pm to 9:00 am, and Friday & Saturday midnight to 9:00 am. Quiet Hours prohibit any and all disruptive noise in the residence halls during these periods of restriction.
- Modified 24-hour quiet hours start at 11 pm the Wednesday of Week 10 and persist throughout Finals Week to support resident studying and exam success.
- During Quiet Hours, noise should be contained in the room and not impact residents in any direction (above, below, to rooms on either side, or to the hallway or exterior of the building). Housing considers any noise recorded at or above 50 decibels from outside of the room to violate Quiet Hours.

Occupancy

- Residents may occupy their assigned room space in the residence halls during the periods delineated in the Housing Contract and must vacate when appropriate.
 - The residence halls are closed for Winter break between Fall and Winter academic terms. Students wishing to remain in University Housing during this time must communicate their requests in the End of Term plan available on [MyHousing](#) by the stated deadline. Residents remaining in the residence halls will be charged the stated daily rate and are subject to all applicable contract terms and community standards even during University break periods.
- Residents are required to vacate the residence halls at the end of Fall term and Spring term by 24 hours after their last in-person final exam or by 12 pm (noon) on the Friday of Finals Week, **whichever comes first**.
- Residents are responsible for checking themselves out of their room as directed by Housing staff, including when vacating prior to the end of the contract term. Housing will continue to charge the resident the standard occupancy rate until the end of the term when occupancy is assessed. Residents will not be refunded room & board charges for periods during which they failed to notify Housing about vacating the residence halls.
- Residents who remain in the residence halls past their approved check-out day and time or who fail to follow proper check-out procedures will be charged \$25 per 15 minutes up to a maximum of \$500 per day.
 - The residence halls do not close for Fall break or Spring break, and these periods are already included as part of the contract term, so students do not incur any additional charges to remain in the residence halls during this time.

Room Spread

- Residents in rooms with lower-than-maximum occupancy (either because a roommate has moved out or due to the original number of residents assigned to the room) must maintain any unoccupied bed spaces and furnishings in original condition, unused, and ready for a new roommate at all times. Housing terms violation of this standard “room spread.”
 - Room spread prevents Facilities staff from successfully completing a turnover an empty space following notification of a roommate moving out.
 - Room spread obstructs and delays the room change process and is financially detrimental to Housing.
- Residents are subject to charges for failure to maintain an empty space ready for an incoming roommate at all times.
 - When Housing becomes aware of room spread, residents will be given a 72-hour notice to remedy the situation before Housing will proceed to charging the resident through the Residence Life Resolution Process.

- Residents who are found in violation via the Residence Life Resolution Process will be charged a \$100 fine.
- Residents who fail to remedy the room spread within 7 days will be charged the lower-occupancy room rate for that room retroactive to the day the occupancy of that room became lower than its maximum, e.g. charged for a Triple as a Double or a Double as a Single.

Personal Property

- Residents are responsible for securing their belongings and ensuring the door to their room is closed and secured.
 - Theft of any resident's personal property is a crime and is reportable to UOPD. Some public residence hall spaces are under surveillance by cameras which may or may not be able to help identify observed individuals.
 - Residents should take care to monitor their laundry, remaining with it or setting timers to ensure timely removal and safety of clothing. Residents should report any incidents of laundry theft to UOPD immediately.
- Residents may not store personal property in hallways, lounges, or other common areas. Such property will be considered abandoned and become the property of the University with the discretion to appropriate or dispose of it.

Room Changes & Selection

- All residents have a right to feel at home in their residence hall room and community, from the initial roommate and room selection processes up through the end of their time in University Housing.
 - No resident may attempt to force or influence (via harassment, bullying, coercion, or other means) another resident to request a room change once a room has been selected or to prevent a resident from selecting a room that is available to them through equitable room selection processes.
 - No resident may, through intentional or willful force or influence, make a current or prospective roommate feel unsafe or unwelcome in their shared space, including through use of room space or dismantling of furniture while occupancy is lower than its expected maximum.
 - Residents may not create or participate in situations that deny roommates their reasonable rights to sleep, study, or socialize as established by the Housing Contract and Residence Life Community Standards.
 - Residents may not use or store personal belongings in vacant bedspaces. If a resident is found occupying or utilizing a vacant bedspace for storage or other purposes, they may be referred through the conduct process, assessed a \$100 room holdover fee, and have their housing rate adjusted to reflect the additional bedspace occupied for the period of time it was in use.
 - Residents who refuse to remove personal belongings from a vacant bedspace may be subject to an administrative room reassignment.
 - Residents may not exchange money, goods, or services as compensation for a room change or different room selection.
- Residents may not change rooms outside of Housing's Room Change or Administrative Move processes.
 - Unauthorized room changes may result in fines of \$50 per day and residents will be required to return to original rooms immediately.
- Room Changes are conducted between Weeks 3 and 9 of each term. No room changes are to occur during Week 10, Finals Week, or during University Break periods, except administrative moves for emergencies.

- Residents may request room changes via the Room Change Request Form on [MyHousing](#), which may or may not be available prior to the start of Room Changes.
 - Room changes are never guaranteed and are subject to availability and prioritization. Some room change requests will not be possible to fulfill given Housing's inventory.
 - Residents must renew room change requests at the beginning of each term a resident wishes to keep it active.
- If offered a room change, residents have 48 hours to respond to the offer, then 48 hours to check into the new room at their new Housing Service Center, then 48 hours to complete the move and check out of the old room at the old Housing Service Center.
 - Residents who do not respond to room change offers within 48 hours will have their room change request cancelled.
 - Residents who repeatedly decline offers to remain on the waitlist will have their room change request deprioritized.
 - Housing does not provide packing or moving materials or room changes beyond available resource rentals. Residents will need to pack and move their belongings within the 48-hour period themselves or with family/friend assistance.
 - Residents who do not check out of their old room within this 48-hour period will be charged a holdover fee for the occupancy of two rooms at a time.
- Residents who request room changes based on interpersonal conflicts should participate in conflict resolution measures with staff support prior to any room change request being processed.
 - Room changes for roommate conflict-reasons are intended to support students whose reasonable efforts to resolve conflicts in good faith have been unsuccessful. Residents who decline to engage in reasonable conflict resolution measures may not have room change requests escalated or expedited.

Room Modifications & Maintenance

- Residents have a responsibility to ensure the room remains in its optimal condition throughout the contract term. Residents are required to restore the room to its original condition and configuration prior to Move Out.
 - Residents should notify Housing via Fix-It requests of any wear-and-tear or maintenance issues requiring upkeep during the contract term. Failure to address minor issues in a timely manner may exacerbate the problem and/or result in residents being responsible for delayed repair costs.
 - All components, equipment, and furnishings must remain in the room and assembled. Residents are financially responsible for any damage to their Room and furnishings other than normal wear and tear. Furniture must be kept in the room to which it is assigned in its original condition at all times.
 - Any costs to return the room to its original condition will be charged to the residents. If there is more than one resident in a room, all residents may, at the discretion of the university, be deemed to be jointly and severally liable unless otherwise found to be not responsible or held solely liable via the Residence Life Resolution Process.
- Residents agree to reasonably care for their Room – including plumbing, painting, repairs, electrical changes, etc. – and its furnishings and to maintain sanitary and safe conditions acceptable to University Housing.
 - To prevent Facilities charges, residents are responsible for keeping personal items in their room, keeping common areas clean, not intentionally breaking property, etc.
 - Residents are not permitted to make or contract for painting, repairs, or lighting or electrical changes; University Housing will make all repairs and changes. Residents are required to notify University Housing immediately of any needed repair to their room, bathroom, or common areas.

- Residents may not bring, store, or use any prohibited items, including waterbeds, in the room.
- Residents may choose to raise or lower bed levels if possible for the building location and room type. Some beds will be self-loftable while others will require residents to request a bed lofting kit through [MyHousing](#).
 - Lofting, stacking, or removal of any freestanding beds is prohibited.
 - Cinder blocks and construction of loft or bunk beds are prohibited.
 - For those beds that can be lofted, it is the resident's responsibility to keep all parts in the room and return the lofted bed to the lowest height adjustment upon Checkout.
 - Only bed risers made of high-density polyethylene that hold up to 1,200 pounds are permitted. Bed risers with electrical plugs are prohibited.
- Anything placed on the walls should be adhered **only** with blue tape, Velcro-type Command strips, or wall putty. No other types of adhesion are permitted. Nothing that will remove paint or break the surface of the wall may be used.
 - Heavier items that require stronger support should not be hung on the walls as removal of the required support may damage the paint/walls.
 - Residents who use Velcro-type Command strips should leave the backing of these strips on the walls following removal of the part holding the wall-decor. These will be properly removed by Facilities staff following Move-out.
 - LED light strips are only permissible if hung using any of the approved adhesion methods. Sticky strips which will remove paint from the walls upon removal are prohibited.

Security

- Security is a shared responsibility between residents and university staff members. Residents are encouraged to take all reasonable steps to ensure their personal safety and security.
- Residents are responsible for ensuring access to their assigned room and ability to lock and secure their room. The University reserves the right to change the locks on a resident's room and charge the resident a fee if the University has reason to believe that a resident has lost an assigned key or if people who should not have access to the room have been accessing it.
- Residents may not allow anyone who is not their guest into any residence hall building or into access-restricted areas (intentionally or carelessly.)
 - Residents should take care not to allow anyone they do not know as a resident of that building through an access-restricted exterior door. Residents should not let people “tailgate” or “shoulder-surf” into buildings or other access-restricted spaces behind them.
 - Residents should not ever allow anyone who is not their guest into a stairwell or key them up via an elevator to residential floors.
- Residents are responsible for reporting suspicious activities to the University of Oregon Police Department or Residence Life staff, and for locking residence hall room doors at night, when asleep, or out of the room.
 - Propping open or disabling residence hall doors, exterior doors, or fire doors is prohibited.
 - No room or hall door should be left unlocked or propped open while a resident is not inside it.
- Lockpicking tools are prohibited and will be confiscated. It is prohibited to attempt to access unauthorized areas with or without the use of lockpicking tools.
- Upon request, University Housing will furnish a resident's telephone number, e-mail address, and mailbox number. Residents may request privacy restrictions to be placed on their student information by contacting the Office of the Registrar.

Selling & Solicitation

- Commercial solicitation, advertising, promotion, and commercial transactions are prohibited in all areas.
 - In order to sell or promote any merchandise or service for private profit on state property, a sales permit must be purchased from the University for each Sales Location.
- Residence halls (including student rooms) may not serve as a business address or place of business and residents may not operate a business or ambassador program from the residence halls. See “Housing Service Center” section for restrictions on receiving mail or packings related to businesses or ambassador programs.
- There is to be no solicitation on University Housing property (including dining venues) by non-University Housing groups without the express written permission of University Housing.

Smoking, Tobacco, & Nicotine

- The UO campus is Smoking and Tobacco-Free. This includes the use of e-cigarettes, hookahs, and vaporizers. Although smoking is not permitted anywhere on campus, smokers of legal age may return to campus after having smoked.
 - University Housing may document and sanction any instance of smoking or vaping on UO property and will pursue the Residence Life Resolution Process or refer to the Office of Student Conduct and Community Standards as appropriate.
 - Smoking or vaping on campus, including outdoors, carries a \$50 minimum fine via the Residence Hall Resolution Process.
- Smoking, vaping, or the use of any smoke or vapor-producing item within a residence hall is expressly prohibited. Fines are assessed through the Residence Life Resolution Process for smoking as well as smoke-producing items, and additional charges may be assessed for smoke or fire damage to residence hall property.
 - Smoking or vaping **in** a residence hall carries a \$150 minimum fine.
- Residents are prohibited from consuming or possessing tobacco or nicotine products in any form (chew, dabs, pouches, etc.) and paraphernalia of any of these products in the residence halls. FDA-approved smoking cessation products may be approved as an exception.
 - Empty containers may indicate possession.
 - All products and paraphernalia will be confiscated and not returned.

Sports & Recreation

- The use of any sports or recreation equipment is prohibited within in Housing property, including porches, hallways, lobbies, stairs, public areas, posted areas, and resident rooms.
- Bicycles are not allowed indoors and must be parked in designated bike racks, rooms, or cages.
 - Due to high rates of bike theft in Eugene, residents are encouraged to use a U-Lock and register their bike’s serial number with UOPD immediately upon bringing it to campus. Unregistered stolen vehicles may not be returnable to their owner.
 - Due to limited bike space, each resident is restricted to the use of one bicycle-rack space.
- Sports equipment must be kept in designated areas or in rooms. Sports equipment is considered abandoned and may be discarded if left in unauthorized areas.
 - Residents who are documented for improper use of sports/recreation equipment in the halls will lose the privilege of storing this equipment in the room and it will instead be stored by Housing staff.

Student Identification

- All residents must carry their University ID card (“flock card”) at all times, even within their home community.
- Residents must provide University identification upon request by a University official. Residents who fail to carry identification, withhold identification from staff when requested, or falsify or misrepresent their identity to staff face charges in the Residence Life Resolution Process.
- Forged/fake ID cards will be confiscated and destroyed and students may be referred to the Office of Student Conduct and Community Standards.

Trash, Recycling, & Reusables

- Residents are responsible for regular disposal of their personal trash and recycling to a centralized trash or recycling collection area outside of their hall as instructed by signage and Housing staff.
 - Garbage cannot be left in the hallway or common areas for any period of time.
- Residents will return all reusable dishware to designated locations in the residence halls in a timely manner, taking care to ensure all food is disposed of promptly and properly to avoid sanitary issues.
 - No trash or recycling may be deposited in the reusable return locations.
- Residents agree to take out their trash and leftover food as needed to avoid pests and odors and to keep residence hall areas sanitary.
 - Food should never be disposed of via windows or onto residence hall roofs.

Weapons, Ammunition, & Explosives

- The University Code of Conduct prohibits the possession, use, or threatened use of weapons or weapon components on university property.
- The following items are prohibited from possession, use, or threatened use in the Residence Halls:
 - Ammunition (live or empty), explosives, or fireworks
 - Any genuine or toy firearms, including but not limited to BB guns, airsoft guns, any projectile weapon, water guns, water balloon launchers, Nerf guns, bow & arrows, and paint/paintball guns.
 - Collectors’ firearms, even if nonfunctional, are prohibited.
 - Components of firearms may not be kept, even separately, in the residence halls.
 - Knives over 3 inches in length that are not for culinary purposes OR knives of any length with a blade that projects or swings into position by force are prohibited.
 - Lasers or laser pointers, unless required for academic reasons
 - Use of a laser pointer to harass or disturb residents or community members will be brought as a weapons charge to the Office of Student Conduct and Community Standards.
 - Martial arts weapons, or any other objects which may be used as weapons (e.g. metal knuckles, blackjack, sap, or similar instruments) are prohibited.
- Misuse of any personal defensive device such as pepper spray or tasers is prohibited and said device(s) will be confiscated.
 - These items must be legal to possess in the state of Oregon.

Window & Door Displays

- Displays in/on windows and on the exterior surfaces of doors that are outward/public facing (e.g. posters, signs, white boards, dry erase boards, chalkboards, post-its) are prohibited unless placed or approved by authorized University personnel.

- The University of Oregon is content-neutral and does not allow the flying of any flags, posting of signage, or any other display except as approved or placed by Housing.
- Resident doors may only display University-placed door decorations unless otherwise authorized during a Housing-sanctioned event, e.g. a door decorating contest
- Posting of unapproved signs or erecting objects on the exterior of buildings, including windows, doors, walls, etc. is prohibited.

Yasui Hall Addendum

In addition to the posted Residence Hall Standards & Expectations, the following applies to Yasui Hall residents:

Approved Kitchen Appliances

These approved kitchen appliances must be stored and used *only* on the kitchen countertops. Repeated abuse or negligence with use of these kitchen appliances will result in fines and/or revocation of privileges and confiscation of appliances/items. Residents can be held financially responsible for damages and costs incurred due to improper use of appliances.

Yasui Hall residents *may* possess the following appliances so long as they otherwise meet the University's electrical requirements, are in good working order, and are used responsibly in their intended manner:

- Air Fryer
- Toaster
- Toaster Oven
- Microwave
- Blender
- Food Processor
- Instant Pot/Pressure Cooker/Crock Pot
- Rice Cooker
- Waffle Maker

Kitchen and Bathroom Maintenance and Usage Expectations

Given the privilege of having a full kitchen in the Yasui apartment suites and studios, there is an additional responsibility to maintain these appliances and environments in proper working condition and up to a standard of cleanliness (i.e., "equipment hygiene"). Residents must use the unit, common areas, facilities, and all appliances in a reasonable and safe manner as intended by the manufacturer. Residents must keep all areas under the resident's control and all plumbing, light fixtures, and appliances the resident uses must be clean, unclogged, and operable.

Residents must maintain Housing's standards of cleanliness and equipment hygiene in order to prevent damage to the unit or risk to occupants or staff. This includes, but is not limited to:

- Keeping surfaces wiped down to prevent staining or pests
- Keeping carpets clean from staining and debris
- Wiping off moisture from surfaces to prevent mold and warping
- Wiping down walls to prevent staining

Kitchen and bathroom fans should be wiped down regularly to prevent excessive buildup of dust or grease. Damage resulting from poor equipment hygiene or unclean conditions is generally not considered "wear and tear" and will be charged to the resident.

Plungers will not be provided by University Housing and should be acquired by the resident for minor bathroom clogs.

Residents are responsible for ensuring that refrigerators are cleaned quarterly, freezers are defrosted as needed, ovens are cleaned regularly to avoid fire and smoke risk due to food build-up, dishwasher filters are cleaned, and sink basin & drains are properly maintained. The following items should never go down the drain: coffee grounds, grease, large food particles, medications, harsh chemicals, and anything else that would reasonably cause damage or obstruction to the drain, plumbing, or water supply.

Residents should use an appropriate cutting board when slicing and preparing food; countertops are *never* to be used as cutting boards. Kitchen knives should always be stored properly and used safely. Knives should never be left in a sink full of dishes or left to soak in water.